



FORT MYERS BEACH FIRE CONTROL DISTRICT POLICIES AND PROCEDURES

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| Division: | FIRE PREVENTION | Number: | 315 |
| Initiated: | CAPTAIN RONALD L. MARTIN | Effective Date: | 02/14/2014 |
| Approved: | FIRE CHIEF | Revision Date: | |
| Title: | CITIZENS AND BUSINESS OWNERS BILL OF RIGHTS | Page Number: | 1 of 1 |

PURPOSE: The Fort Myers Beach Fire Control District (FMBFCD) desires to ensure that all citizens and business owners are provided with consistent, fair, and professional enforcement of the Florida Fire Prevention Code, Uniformed Fire Code, and Applicable Fire Safety Statutes.

RESPONSIBILITY: Fire Chief or his/her designee, FMBFCD Fire Marshal, All Fire Prevention Personnel.

POLICY: *CITIZENS AND BUSINESS OWNERS HAVE THE RIGHT TO*

1. Courteous and professional treatment by all FMBFCD Fire Prevention Employees
2. Fire Prevention Personnel who are polite, professionally dressed, properly identified
3. Information about how long inspections will take and the cost of related fees
4. Knowledgeable Fire Prevention Personnel that enforce applicable Florida Fire Codes, Rules, and Statutes uniformly.
5. Receive applicable violation information and fire code information from Fire Prevention Personnel
6. Contest a violation through the FMBFCD dispute process or through the Special Magistrate process
7. Request to review inspection results with Fire Prevention Personnel performing inspection
8. Request to review inspection results with FMBFCD Fire Marshal
9. Receive explanation from Fire Prevention Personnel (if requested) on specific violations
10. Comment, submit a written complaint, or request to meet with the Fire Marshal or Fire Chief to comment on the performance or conduct of Fire Prevention Personnel without fear of reprisal.